

1.0 PERSONAL INFORMATION

NAMES: Simon Were Okwachi.

SEX: Male.

DATE OF BIRTH: 18/07/1981.

NATIONALITY: Kenyan.

MARRITAL STATUS: Married.

LANGUAGE: English, Kiswahili, French and Luhya.

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2.0 EDUCATIONAL BACKGROUND

August 2017- July 2021: PhD; HOSPITALITY MANAGEMENT degree at Kenyatta University.

Thesis: Tipping Impetus on Food Service Quality in two and three star hotels within Kisumu County, Kenya.

2013-2016: M.Sc. HOSPITALITY AND TOURISM MANAGEMENT at Kenyatta University graduated on 04th August 2017.

Thesis: Cultural determinants of Food choices by Hospitality Clientele in commercial catering outlets within Kisumu County, Kenya.

2002-2007: B.Sc. HOTEL AND INSTITUTION MANAGEMENT at Maseno University graduated in 2007 with second-class honors, upper division.

1996-1999: Eluche Secondary School, achieving a mean grade of B+ (plus), of 83 points in the Kenya Certificate of Secondary Education.

1987-1995: Went through basic primary education at Lubinu primary school, attaining a total of 520 Marks out of 700, in the Kenya Certificate of Primary Education.

3.0 PROFESSIONAL ACHIEVEMENTS

17th February to date: Employed by Masinde Muliro University of Science and Technology as a Lecturer Scale XII, in the School of Public Health, Biomedical Sciences & Technology, in the department of Nutritional Sciences, Hospitality and Institutional Management program.

04th February – 07th March 2021: Attended and successfully completed the Pedal Online: Technology for Transformative Pedagogy course organized by Pedagogical Leadership in Africa (PEDAL).

20th – 24th July 2020: Attended a virtual workshop on Management of Internationalization for young University Academic and Administrative Staff hosted by Dedan Kimathi University of Technology.

- 03rd June 2020: Attended a one day virtual training ‘the book publishing process: An Elsevier Author Workshop’.
- 01st June 2020: Attended a one day virtual training ‘the article publishing process: An Elsevier Author Workshop’.
- 07th – 08th May 2019: Attended and successfully completed a retooling seminar for post graduate students in the department of Hospitality & Tourism, Kenyatta University.
- 13th March 2019 to Date: Appointed as the Coordinator of Hospitality and Institutional Management program, Masinde Muliro University of Science and Technology.
- 07th January 2019 – 17th February 2021: Employed by Masinde Muliro University of Science and Technology as a Tutorial Fellow, in the School of Public Health, the department of Nutritional Sciences, Hospitality and Institutional Management program.
- 06th July 2018: Attended and successfully completed the training on research simulation with SPSS at the School of Hospitality & Tourism, Kenyatta University.
- 2018- Date: Appointed as part-time lecturer at Alupe University College in facilitating the teaching, examining and marking of hospitality and hotel Management units.
- 2017 to date, Associate member of Tourism Professional Association (TPA); registration number TPA-A-11/0123/2017.
- 02nd – 05th May 2017 participated and successfully organized the Venda-MMUST workshop on “Grounding personal research culture, grant proposal writing and post graduate students supervision”
- August 2016 - December 2019: Appointed as part-time instructor, and thereafter part-time assistant lecturer at Masinde Muliro University of Science and Technology in facilitating the teaching, examining and marking of hospitality units.
- 03rd -12th November 2014: Attended and was examined on ISO 9001:2008 for Internal Quality Auditors Training according to ISO 19011:2011 standards.
- 03rd -06th June 2014: Participated as a facilitator during the 12th MMUSO S.G.C Leadership workshop.
- 01st March 2014-December 2018: Appointed as the Acting Catering Officer (Functions) at Masinde Muliro University of Science and Technology.
- 2012-2018: Employed by Masinde Muliro University of Science and Technology as senior caterer, students catering services department.
- 16th-20th February 2009: Successfully completed an integrity assurance officers’ training conducted by Kenya Anti-Corruption Commission at Golf Hotel LTD Kakamega.
- 08th September 2008 – 18th February 2012: Employed by Golf Hotel LTD Kakamega, as Food and Beverage Supervisor.
- 14th May 2007 – 03rd September 2007: Underwent industrial training at Alliance Safari Beach Hotel, South Coast, Mombasa.
- 21st September 2004 – 22nd December 2004: Covered industrial attachment at Sunset Hotel LTD, Kisumu.

09th June 2002 – 24th September 2002: Went through industrial exposure program at Trailer Tourist Inn Hotel, Busia Kenya.

22nd September 2004: Certified by Leigh Institute of Culture and Technology, after a three – day seminar on; Success skills, Decision Making, Leadership, Company Program and Personal Economics.

June 2004 – April 2005: Served as the Director Catering in the Students Organization of Maseno University, SOMU.

14th April 2007: Certified by the Faculty of Science, Department of Eco-Tourism, Hotel and Institution Management, as the outstanding Finance and Accounts Manager in the 07th Annual International Cuisine Festival.

4.0 PUBLICATIONS AND RESEARCH

1. Were S, O., Miricho N, M., & Maranga N., V. Restaurant Tipping Behavior and its Inspiration on Food Service Empathy; A focus on two and three-star hotels in Kenya. International Hospitality Review, Emerald Publishing. Available at: <https://www.emerald.com/insight/2516-8142.htm>, <https://doi.org/10.1108/ihr-07-2020-0026>.
2. Were Simon O., Miricho Moses, N., & Maranga Vincent N (2020). Foodservice clientele tipping behavior and its reliability in Kenya. Journal of Foodservice Business Research. Available at: <https://doi.org/10.1080/15378020.2020.1834058> .
3. Were Simon O., Miricho Moses N., Maranga Vincent N.A Study into the Relationship between Restaurant Tipping and Food Service Tangibility in Kisumu County, Kenya. European Journal of Tourism, Hospitality and Recreation. Volume 10, Issue 2 2020. Available at: <https://doi.org/10.2478/ejthr-2020-0016>
4. Were S, O., Miricho N, M., & Maranga, N, V. The Tipping Consequence on Hospitality's Restaurant Food and Beverage Service Responsiveness in Kisumu County -Kenya International Journal of Tourism & Hospitality Reviews eISSN: 2395-7654, Vol 7, No 1, 2020, pp 11-19, <https://doi.org/10.18510/ijthr.2020.712>. Available at: <https://giapjournals.com/ijthr/issue/view/130>
5. Were S, O., Miricho N, M., & Maranga, N, V. A Customer - Employee Encounter: A Review of Customer Quality Control on Restaurant Food Service. International Journal of Management, Innovation & Entrepreneurial Research eISSN: 2395-7662, Vol. 5, No 2, 2019, pp 01-10, <https://doi.org/10.18510/ijmier.2019.521>
6. Were S, O., Miricho N, M., & Maranga, N, V. A Review of Hospitality's Restaurant Operations: An Explanation of the Tipping Phenomenon. Global Journal of Management and Business Research: Administration and Management Volume 19 Issue 5, Version 1.0 Year 2019 Online ISSN: 2249-4588 & Print ISSN: 0975-5853.

7. Were S, O., Miricho N, M., & Maranga, N, V. Study of food security through food waste and loss control mechanism in Kenya. *International Journal of Tourism & Hospitality Reviews (IJTHR)* eISSN: 2395-7654, Vol 5, No 1, 2018, pp 09-21. <https://doi.org/10.18510/ijthr.2018.512>. Available at: www.ijthr.in.
8. Were S, O., Miricho N, M., & Maranga N., V. "The Role of Culture on Food Choices: A Case Study of Hospitality Clientele in Independent Commercial Catering Outlets." *International Journal of Research in Tourism and Hospitality (IJRTH)*, vol 3, no. 4, 2017, pp. 44-53. doi:<http://dx.doi.org/10.20431/2455-0043.0304005>. Available at: www.arcjournals.org
9. Were S., O. "A Study in to the Influence of Performance Factors on Performance Ratings: an Institutional Catering Perspective of Public Universities in Western Kenya." *International Journal of Research in Tourism and Hospitality (IJRTH)*, vol 3, no. 4, 2017, pp. 30-43. doi:<http://dx.doi.org/10.20431/2455-0043.0304004>. Available at: www.arcjournals.org
10. Were S., O. "Cultural Determinants of Food Choices by hospitality clientele in Commercial Catering Outlets within Kisumu County, Kenya." *International Journal of Novel Research in Interdisciplinary Studies (IJNRIS)* Vol. 3, Issue 6, pp: (1-14), Month: November – December 2016; ISSN 2394-9716. Available at: www.noveltyjournals.com

5.0 SEMINAR PRESENTATIONS

- 28th December 2019: Presented a paper entitled "*A customer-employee encounter: A Review of Customer Quality Control on Restaurant Food Service*," during the International Conference on Entrepreneurship & Tourism 2019 organized online by GIAP Journals
- 12th – 14th June 2019: Presented a paper entitled "*A Study Focus in to Restaurant Food Waste and Loss Control Mechanisms in Kenya*," during the Fourth international Conference hosted by Kibabii University with the theme "Enhancing Food Security and Universal Health Care for Sustainable Development".
- 18th – 21st June 2018: Presented a paper entitled "*Cultural Dynamism in Food Choice by Hospitality Clients; A case study of Kisumu County*," during the First Pan African Research Congress hosted by Masinde Muliro University of Science and Technology at Grand Royal Swiss Hotel, Kisumu-Kenya.

6.0 REFFERIES

1. Dr. Vincent Maranga
Kenyatta University,
School of Hospitality and Tourism Management,
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2. Dr. Silvenus Konyole,
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3. Dr. Bill Wadongo Indeché,
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